

# LANGENUEN Motel & Camping

**Børtveit Motell og Camping AS,**  
**Børtveit, N-5414 Stord**  
 Tlf: (+47)53495815  
 Fax: (+47)53495890  
 E-post: [info@langenuen.com](mailto:info@langenuen.com)  
 Internet: [www.langenuen.com](http://www.langenuen.com)  
 IBAN: NO54 5081 0754 505  
 BIC/SWIFT: DNBANOKK

## RESERVATION / CONFIRMATION

For making a reservation please give us the following information:

Name, first name	
Address	
Telephone	
Fax	
Credit-card	
Number of credit-card	
Owner of credit-card	
Validity of credit-card	
Notice	

Herewith I / we acquire bindingly, based on the attached terms of business and payment, the following accommodation:

		will be filled by Børtveit Motell og Camping AS
Day of arrival		
Day of departure		
Number of persons		
Accommodation	<input type="checkbox"/> 1 cabin <input type="checkbox"/> several cabins <input type="checkbox"/> motel-room / rooms <input type="checkbox"/> no preference	
Catering	<input type="checkbox"/> no <input type="checkbox"/> breakfast <input type="checkbox"/> half-board <input type="checkbox"/> full-board	
Boat	<input type="checkbox"/> 15 feet      from      to <input type="checkbox"/> 17 feet      from      to <input type="checkbox"/> 19 feet      from      to	
other		
	Total amount	
	Deposit until	
	Final payment until	

Don't forget to sign the form and send it back to us right in time, so that we can make your reservation.

Giving us the details of your credit-card shall guarantee the booking.

All requests for reservation are handled in consideration of their incoming and the available rooms / cabins.  
 Many thanks for your booking! Enjoy your holiday in Norway and Langenuen!

**Customer**

**Børtveit Motell og Camping AS**

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

## Terms of business and payment

The following terms of business and payment are a part of the contract between Børtveit Motell og Camping AS and the customer in case of making a booking.

1. The booking can be made by phone, e-mail, fax or in written form by using the booking blank. The booking will be confirmed by Børtveit Motell og Camping AS in written form.
2. After getting the confirmation of the booking, a deposit of 25% of the total amount is due and has to be paid within one week. The final payment is due at the latest 4 weeks before the trip starts.  
Bank account: DNB-NOR, IBAN: NO54 5081 0754 505 BIC/SWIFT: DNBANOKK
3. In case of cancellation or not arrival the following rates will be charged:  
up to the 60. day before the trip starts 25 % of the total amount,  
from the 59. day up to the 30. day before the trip starts 50 % of the total amount,  
from the 29. day before the trip starts 80 % of the total amount.
4. In case of a change of reservation on the part of the customer a service charge of NOK 160,- has to be paid.
5. The cottages have to be occupied only by the maximum number of persons that is indicated in our brochure or in the internet. More persons can be excluded or will be charged by an additional fee.
6. To bring along a pet has to be indicated in the booking blank.
7. The normal consumption of electricity and fresh water (side costs) is included in the lease price. Timber for to light ovens etc. is not included in the lease price.
8. You can move into the cottage / cabin / room at 3.00 pm on the day of arrival. The object has to be vacated until 11.00 am on the day of departure. Other appointments can formerly be arranged.
9. With the transfer of the key to the cottage / cabin / boat a deposit has to be bailed. The amount is NOK 2000,- for a cottage / cabin and NOK 4000,- for a boat and has to be paid cash or per credit-card. The deposit serves as security in case of damages caused by the customer and is refunded immediately by handing over the cottage / cabin / boat in an acceptable state.
10. On the day of departure the object has to be handed over clean swept, the dishes have to be washed, remaining goods have to be taken along. The cleaning is obligatory made by Børtveit Motell og Camping AS.
11. Børtveit Motell og Camping AS pledges itself to hand over the cottage / cabin / boat in a proper state as well as to leave the described equipment. Børtveit Motell og Camping AS is obliged to find a remedy according to its possibilities and in a reasonable space of time for all those damages, that can not directly be led back on gross carelessness on the part of the customer.
12. The customer pledges himself to handle the cottage / cabin / boat and its stock with care. He is also obliged to substitute all damages that are caused by fault of him or his companions during the residence. (Nr. 9)
13. Børtveit Motell og Camping AS has to be informed immediately by taking over the cottage / cabin / boat about any complaints, so that the failings can be eliminated. Børtveit Motell og Camping AS excludes liability for all those complaints that are made after departure.
14. In case of a possibly appearing disturbance of the provided service, the customer is obliged to undertake all reasonable things to help to eliminate the trouble and to decrease the potential occurring damage.